



BUYER SERVICE PLEDGE® CERTIFICATE

As an independently owned and operated CENTURY 21® office, we are dedicated to providing you with service that is professional, courteous and responsive in helping you find a property. To fulfill this commitment, we agree to perform the following services:

1. Consult with you to determine your particular real estate needs. We will help you define your financial ability to purchase, and explain to you alternative methods of purchasing and financing.
2. Familiarize you with the community to help you with your neighbourhood and property choices.
3. Provide information on properties which may include those listed with our office as well as those offered through other real estate companies.
4. Explain local real estate procedures, including typical closing costs and purchase agreements.
5. Assist in arranging mortgage financing.
6. Assist you with arrangements for a variety of relocation services, and provide a VIP® Referral Form, which offers you the services of a CENTURY 21 office in your area (where available) should you require assistance in selling your existing property.
7. Assist you in preparing an offer to purchase, and help facilitate the preparation and completion of all paperwork pertaining to the purchase of your new property (as permitted by law).
8. Promptly present all offers to vendors or their designated representative as prescribed by law or local practice.
9. Upon acceptance of an offer between you and the vendor, monitor all closing activities as permitted by law or local practice.
10. Keep you informed throughout the entire real estate purchase process.
11. _____

We appreciate your allowing us to help you with your property purchase. If at any time you have a question, concern, comment or suggestion, please contact:

Phone _____

CENTURY 21 _____
 By (Associate) _____
 By (Broker) _____
 Dated _____

A copy of this BUYER SERVICE PLEDGE® Certificate has been received.
 By Buyer(s) _____

 Current Address _____
 Current Phone _____

NOTICE: As a prospective purchaser of real estate, you should be aware that the listing broker and, in the absence of a specific "buyer agency agreement" to the contrary, the cooperating ("selling") broker are legally considered to be the "agents" of the vendor. As such our primary legal duty is owed to the vendor. Nonetheless fiduciary duties and care are owed to any purchaser(s) and we are obligated to treat you honestly and fairly. Should you feel it necessary or desirable, you can obtain representation from a lawyer or another real estate broker or both.

Each Office Is Independently Owned And Operated

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